



PLAYGROUND ONE SYSTEMS Limited Two and Ten Year Warranties

Please always supervise your children's play activity and maintain and inspect your play set regularly for wear and safety.

Subject to proper installation, normal residential non commercial use, and to the original retail purchaser **Playground One Systems warrants, subject to the limitations stated below, all chain, seats, swings, hangers, hardware, metal braces and accessories to be free from defects in material and workmanship for a period of two years from date of purchase. In addition Playground One Systems warrants all ropes for a period of one year.** Cracks in non-functional plastic components, surface rust and fading are not considered defects in materials and workmanship, if they do not affect the functionality of the play set. **Merchandise covered under this limited warranty will be repaired or replaced at manufacturer's option and shipped prepaid by the customer to the showroom handling the warranty work. All labor costs, travel expenses and any other charges involved in the installation or replacement of parts will be the original purchaser's responsibility.** The warranty coverage described in this paragraph is the purchaser's sole and exclusive remedy.

In addition for a period of ten years, which the original purchaser owns the play set, Playground One Systems warrants, to the original retail purchaser, all wooden components against structural failure due to corrosion, wood rot or insect damage. Peeling, splintering, seasonal checks, surface cracks, knotholes and knots caused by weather or nature are natural characteristic of wooden play equipment. Such imperfections that do not result in structural failure are not covered under this warranty. Merchandise covered under this limited warranty will be repaired or replaced at manufacturer's option and shipped prepaid by the customer to the showroom handling the warranty work. All labor costs, travel expenses and any other charges involved in the installation or replacement of parts will be the original purchaser's responsibility. The warranty coverage described in this paragraph is the purchaser's sole and exclusive remedy. **Non-residential use of the play set will void this warranty as it is designed solely for residential use only.**

Manufacturer reserves the right to examine photographs and/or physical evidence of merchandise claimed to be defective and to recover said merchandise, prior to disposition of warranty claims. Merchandise returned for examination or recovery must be shipped freight prepaid once a Return Authorization number is issued.

No warranty is offered on equipment subjected to abuse, negligence, improper installation, vandalism, acts of god, unauthorized alteration or attachment to equipment other the original, or improper use, service or repair by customer or any third party. Playground One Systems assumes no responsibility for incidental or consequential damages which may arise from the purchase or use of the equipment.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR USE. PLAYGROUND ONE SYSTEMS DOES NOT ASSUME, OR AUTHORIZE ANY PERSON TO ASSUME FOR US, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THESE PRODUCTS.

This warranty gives you specific legal rights and you also may have rights that vary from state to state.

IMPORTANT – PLEASE READ

As fresh lumber acclimates to its new environment, the natural tendencies of the tree can show itself in the form of checks, or “cracks” in the lumber. In almost all cases this is normal and it will not affect the structural integrity of your play set.

Cosmetic defects that do not affect the structural integrity of the product, or natural defects of wood such as warping, checking or any other physical properties of wood that do not present a safety hazard, are not covered by this warranty. Defects that develop because the product is exposed to extreme climate conditions are not covered by this warranty. Defects that develop as a result of faulty or improper installation of the product are also not covered by this warranty.

Most cracks are not warrantable, however if you believe that the integrity of your play set is compromised by this natural occurrence, please contact your local Playground One dealer.

We appreciate your purchase and know that you will enjoy your play system for many years to come.