



Limited Lifetime Guarantee

There is nothing funny about a playset that does not live up to your children's expectations. Woodplay is proud to offer you our Limited Lifetime No Kidding Guarantee. We set the benchmark in this industry!

30-Day Unconditional Warranty

If at any time during the first 30 days after the date of delivery, you are not completely satisfied with any Woodplay product, you may return the product, in its ORIGINAL CONDITION to us for replacement or a full refund of the purchase price (freight pre-paid by the customer. Installation services to install or remove the playset are not covered by this Warranty).

Five-Year Warranty on all Woodplay components and accessories that are not covered under the Limited Lifetime Warranty. Woodplay will repair or replace, at our option, any Woodplay above-ground playset component which fails within five years after the date of delivery as a result of a defect in materials or workmanship. All other qualifications also apply listed under the Limited Lifetime Warranty below.

Limited Lifetime Warranty

On all Woodplay wooden playset components, swing hangers, swing chains, metal braces, metal rungs, hardware and our exclusive Super Slide and Alpine Slide. Woodplay warrants to the original retail customer that we will replace any Woodplay wooden playset component suffering structural failure due to warping, rotting or insect damage. This warranty does not cover knots in the wood, surface cracking or seasonal checking of components. Knots, surface cracking and seasonal checks are a natural characteristic of all wood, including redwood, and will not affect the integrity of your playset.

Woodplay warrants to the original retail customer that we will replace any swing hangers, swing chains, metal braces, metal rungs or hardware that fail due to rust or breakage (excludes surface rust). This limited lifetime warranty also applies to our exclusive Super Slide and Alpine Slide.

This warranty is expressly in lieu of all other warranties, expressed or implied, including warranties of merchantability or fitness for use. Woodplay does not assume, or authorize any person or representative to assume for us, any other liability in connection with the sale of our products. These warranties exclude any incidental or consequential damages which may arise from the purchase or use of our equipment. Some states do not allow the exclusion or limitation of consequential damage, so the above limitation or exclusion may not apply to you. This warranty program applies only to the original owner and is limited to residential and noncommercial use of the products. **Customer must register the playset purchase at www.woodplay.com** to be eligible for warranty.

This warranty program does not cover normal wear and tear, or damages resulting from misuse, abuse, vandalism, alteration, acts of God, or assembly and maintenance contrary to our instructions. Woodplay reserves the right to examine photographs and/or the component itself—shipped freight prepaid by the customer—prior to potential replacement.

Questions about this warranty should be addressed to the **Customer Service Department at 817 Maxwell Ave., Evansville, IN 47711, or call 1-800-WOODPLAY**

Special Note: Woodplay reserves the right to make changes in materials, design, and pricing without notice. See your instruction manual for maintenance requirements. Your child's safety is your responsibility; therefore you should inspect this equipment regularly for wear and safety.